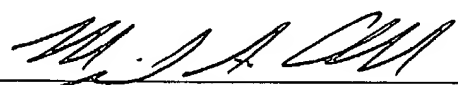


AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. BS99-184							
Applicant(s): ROBERT H. WILLIS ET AL.											
Serial No. 09/746,508	Filing Date December 26, 2000	Examiner James A. Kramer		Group Art Unit 3627							
Invention: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING											
<u>TO THE COMMISSIONER FOR PATENTS:</u>											
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.											
CLAIMS AS AMENDED											
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE						
TOTAL CLAIMS	8 -	17 =	0 x	\$18.00	\$0.00						
INDEP. CLAIMS	1 -	3 =	0 x	\$84.00	\$0.00						
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00						
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00						
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-1390 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.											
ENTER  Signature Michael A. Oblon, Reg. No. 42,956 SHAW PITTMAN LLP 1650 Tysons Boulevard McLean, Virginia 22102 (703) 770-7900 MAO/lrhj Customer No. 28970		Dated: April 15, 2004 <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2">I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the _____ for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.</td> </tr> <tr> <td colspan="2" style="height: 40px;">Signature of Person Mailing Correspondence</td> </tr> <tr> <td colspan="2" style="height: 40px;">Typed or Printed Name of Person Mailing Correspondence</td> </tr> </table>				I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the _____ for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.		Signature of Person Mailing Correspondence		Typed or Printed Name of Person Mailing Correspondence	
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Signature of Person Mailing Correspondence											
Typed or Printed Name of Person Mailing Correspondence											
CC:											